

TRACS Information /Services

Service Days and Hours

Monday—Saturday
(excluding holidays)
6 a.m. and 6 p.m.

Information and Reservations:

(919) 212-7005

Cancellations:

(919) 996-4444

*Note: If after hours, call
(919) 996-4444 and follow the
automated instructions.*

TRACS Service is shared, demand responsive, and is provided on a first come, seat available basis. Services are provided Monday through Saturday. In-Zone trips have priority, and no preference is given to trip type or destination. Reservations must be made 24 hours in advance. Pick-up times can be negotiated by the service provider and reservations for return service with an open return may require a waiting period of up to an hour for return service. Service requests are subject to denial if a negotiated time is not possible or vehicle is not available at the time you have requested service. Requests to cancel a reservation must be provided at least one hour prior to scheduled pick-up time. "No show" charges apply for trips not cancelled as outlined above.

Rates

In-Zone: \$2/one way; \$4/round trip

Out of Zone: \$4/one way; \$8/round trip

EXACT Fare Only. No change provided.

Please call (919) 212-7005 to obtain a copy of this brochure in an alternative format.

Hearing or Speech impaired can dial 1-800-735-2926 for TDD/TTY assistance or the N.C. Dept. of Health and Human Services information line at (919) 733-4261 and ask for reservation assistance.



Wake Coordinated Transportation Service

220 Swinburne Street
Raleigh, NC 27610
www.waketracs.com

General Public Transportation

TRACS
Wake Coordinated Transportation Service
919-212-7005

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TRACS Service Zones



Transportation and Rural Access (TRACS) general public transportation is operated by Wake Coordinated Transportation Services (WCTS) and provides service to the residents of the non-urbanized areas of the County.

Service is offered by zone. Presently there are four zones of operation:

Northern Zone — Wake Forest, Rolesville and surrounding area

Eastern Zone — Knightdale, Wendell, Zebulon and surrounding area

Southern Zone — Garner and surrounding area

Southwest Zone — Fuquay-Varina, Holy Springs, Apex, Morrisville and surrounding area

